

Further Guidance on Mobile IDs

Going forward the following apps may be accepted as valid ID for voter ID:

1. Arkansas Mobile ID
2. Samsung Wallet
3. Google Wallet
4. Apple Wallet

These apps may provide a QR code or Bluetooth scanning feature that works in other places; however, this function will not work with the pollbook. When a voter attempts to use any of these apps for voter ID you will need to request that they access the “details” section of the ID so it can display all of the typical information presented on an ID including name, date of birth, and photo. Below are the steps to process each type of mobile ID.

For Arkansas Mobile ID:



1. Have the voter sign into the app
2. Have them press the three dots in the top right and pull up the extended data.
3. Use the information on this screen to manually look the voter up in the Poll Tablet.
4. Complete the check in process.

For Samsung Wallet:



1. Have the voter verify it is them in App (This should display all license data)
2. Use the information displayed on this screen to manually look up the voter in the Poll Tablet.
3. Complete the check in process

For Google Wallet:



1. Have the voter tap on the ID in the app
2. Then have the voter access the details tab in app.
3. Use the information displayed on this screen to manually look up the voter in the Poll Tablet.
4. Complete the check in process

For Apple Wallet:



1. Have the voter access the app.
2. Then have the voter tap the info button in the top right corner
3. Then have the voter access the driver license info screen by biometric verification.
5. Use the information displayed on this screen to manually look up the voter in the Poll Tablet.
6. Complete the check in process

REMEMBER: When voters are using this type of Photo ID, they will have to be Searched for by Name. These IDs cannot be Scanned.

Please be sure to go over these new types of Mobile IDs with your poll workers.

For any further questions please contact Jonathan Kindrex, Associate Legal Counsel at 501-682-1834.